

USG Upgrades Oracle for U.S. and Canadian Operations

USG Corporation, Chicago, IL

USG is a manufacturer of building materials for the construction industry. It operates 50+ manufacturing plants that produce gypsum board, joint treatment, ceiling tile, and grid products.

USG's flagship brands are SHEETROCK® gypsum panels and DUROCK® Next Gen, which are recognized around the world.

Oracle Technologies

- Oracle E-Business Suite
 - Financials
 - Supply Chain
 - Order Management & Fulfilment
 - Procurement
 - Manufacturing
 - Human Capital Management
 - Projects
- Hyperion
- OBIEE
- Demantra Demand Management

Services Provided

- Upgrade Expertise
- E-Business Accelerators & Templates
- Change Management & Training
- E-Business Tax, Payments

Business Needs

USG is North America's leading producer of gypsum wallboard, joint compound, and a vast array of related products for the construction and remodeling industries. USG employs more than 10,000 people worldwide, and is both a manufacturer and distributor of high-performance building systems through its United States Gypsum Company, USG Interiors, Inc., L&W Supply Corporation, and other subsidiaries. USG is a leader in workplace safety and is dedicated to the highest standards in order to prevent accidents and injuries to employees and customers.

In this highly complex business environment, USG recognized the need to upgrade its Oracle Applications to Release 12. The project needed to ensure continued applications support, compliance with legislative and financial reporting regulations, accurately pay employees, and efficiently ship products to customers.

Services & Benefits

AST and USG formed a single cohesive team to perform the upgrade — the LEAP (Leveraging our Employees & Applications Potential) Project — for USG's United States and Canadian locations, upgrading its core business system, while maintaining all current functionality. The upgrade complied with all legislative and regulatory changes, and included integration to more than 20 touch systems (legacy and third-party). More than 200 custom reports, extensions, and other customizations were deployed to meet USG's requirements.

Strong project governance was critical to the success of the project. Using our Enterprise Application Migration methodology (EAM) to accelerate the project activities, the upgrade was executed while preserving all existing business processes and application solutions. The use of AST's accelerators and templates for the upgrade introduced additional efficiencies.

AST utilized its deep knowledge of Oracle Applications, Oracle BI, Hyperion, and other third-party applications to conduct a highly successful project. AST and USG formed a single project team that worked well together and executed the project over a 15-month period. Ultimately, the project came in:

- Under budget;
- Before the published go-live date; and
- Without interrupting business operations.

Additionally, the system met all business and legislative requirements, and maintained full application support from Oracle Corporation.

To recognize the achievements of this team, USG and its corporate officers presented an internal award to the LEAP project team, recognizing the project as one of the company's best of the year.

APPLICATIONS SOFTWARE TECHNOLOGY CORPORATION

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AST Corporation services encompass all aspects of Oracle E-Business Suite Applications and Technologies, Business Intelligence/Enterprise Performance Management, Oracle Fusion Middleware, CRM and Managed Services. Our unblemished track record, combined with our Oracle Platinum partnership and our exclusive focus on Oracle software will enable you to undertake the most challenging projects with confidence.

