

ERP

BI & EPM

Middleware

CRM / CX

Managed Services

Infrastructure



Metro™

Case Study

Increased Cost Efficiency with Integrated AP Automation

Los Angeles County Metropolitan Transportation Authority, Los Angeles, CA

LA County Metro operates as the third-largest public transportation system in the United States. The Metro system consists of:

- 80 stations
- More than 360,000 commuters each day

Oracle Technologies

- WebCenter Content
- WebCenter Imaging
- Document Capture
- WebCenter Forms Recognition
- WebCenter Content Application Adapters
- SOA/BPM Suite
- WebLogic Server
- Database Server

Services Provided

- Assessment and solution design
- High-availability environments for WebCenter and SOA/BPM Suite
- Configuration of Capture, Imaging, WFR, and Adapters
- Design and configuration of custom approval workflows
- Interface to migrate content from various sources to the Content Server repository

"LA Metro is extremely happy with the AST staff for building a high quality solution for Oracle technology-based AP Automation. This implementation will help LA Metro automatically and efficiently process 100% of its invoices and will provide significant cost savings."

Norman Haddock, LA Metro Systems Project Manager

Business Needs

LA Metro had been following a manual invoicing process. The process was very inefficient, labor-intensive, and time consuming. To better satisfy early payment discounts and reduce overall invoice processing costs, LA Metro purchased the Oracle Accounts Payable (AP) Solution Adaptor and automated its AP processes, eliminating inefficient manual data entry and automating exception workflows. The agency's specific goals were to:

- Move the scan process from a post-voucher entry process to a preliminary process to eliminate the reliance on paper;
- Reduce manual data entry with WFR's intelligent data extraction and OCR;
- Automate manual exception processing to decrease overall processing time;
- Leverage one repository to manage content, rather than storing content in an unsecured file share or the E-Business Suite Database; and
- Replace the file share path reference in E-Business Suite with a URL link to the invoice, allowing any authorized user to access invoice documents from the repository through E-Business Suite or other user interfaces.

Services & Benefits

The AP Automation solution is built on a common, shared, enterprise-level infrastructure built on Oracle Exalogic – a private cloud environment hosted by LA Metro. It groups scanned invoice images into batches. The invoices may be routed for approvals or review to a resolution group. When processing is complete, a URL link is available in E-Business Suite for reliable and quick viewing access to the invoice image. In addition, broad reporting capabilities are provided from the imaging repository to support processing analysis for management decisions. Because images are stored in WebCenter's centralized repository, an excellent foundation exists to leverage Oracle Records Management by applying retention and disposition policies for AP documents.

Key benefits include:

- Achievement of additional early payment discounts
- Increased efficiency in processing times and exception resolutions
- Improved visibility into, and elimination of, processing bottlenecks
- Analysis of completed invoice processing through metadata-based repository searches
- Seamless integration into E-Business Suite for quick viewing of invoice images
- Foundation for retaining/disposing of AP documents using Oracle Records Management

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