ERP
BI & EPM
Middleware
CRM / CX
Managed Services
Infrastructure

AST and Oracle WebCenter Improve Global Invoice Processing at UL

Underwriters Laboratories (UL), Northbrook, IL

UL is a global independent safety science company with a century of expertise innovating safety solutions, from the public adoption of electricity to new breakthroughs in sustainability, renewable energy, and nanotechnology. UL safeguards people, products, and places, facilitating trade and providing peace of mind.

Oracle Technologies

- Oracle WebCenter Content
- Oracle WebCenter Imaging
- Oracle Document Capture
- Oracle WebCenter Forms Recognition (WFR)
- Oracle E-Business Suite
- Oracle Application Adapters
- Oracle SOA/BPM Suite
- Oracle WebLogic Server
- Oracle Database Server

Services Provided

- Assessment & Solution Design
- Environment Configuration for WebCenter and Business Process Management (BPM) Suite
- Setup of Capture, Imaging, WFR, and EBS Adapters
- Development of Custom Enhancements
- User Training and Ongoing Support

"AST truly came to our rescue in reviving our implementation of WebCenter AP Solution. Previously, we had not succeeded. Now, with AST's help, we are set in the right direction for an effective global solution for all of our business units."

Allison Lowe, Accounts Payable Disbursements Manager, UL

Business Needs

As a science company responsible for testing innovative products, UL strives to ensure that its internal systems demonstrate innovation and sustainability. For many years, vendor invoices were scanned and stored in a third-party imaging application that was isolated from Oracle E-Business Suite (EBS). Invoices were manually keyed into Oracle Accounts Payable.

UL selected WebCenter AP Imaging to automate its global AP business processes and reduce manual data entry. UL's specific goals were to:

- Meet the diverse needs of an international Accounts Payable enterprise;
- Reduce manual data entry with WFR's intelligent data extraction and Object Content Recognition (OCR);
- Automate manual exception processing to decrease overall processing time;
- Introduce systemic routing for supplier maintenance and information requests;
- Leverage a single content repository;
- Enable authorized users world-wide to access invoices directly from within EBS.

Following an unsuccessful attempt to implement Oracle WebCenter, UL sought a new partner to assist in fulfilling its WebCenter goals.

Services & Benefits

AST assisted UL in successfully deploying global AP Automation, leveraging a shared, enterprise-level infrastructure built on Oracle WebLogic. The solution supports American, European, and Asian E-Business Suite entities, in addition to multiple currencies and tax regulations.

Invoices are scanned so that WebCenter Forms Recognition can extract data and create invoices in Oracle AP, drastically reducing manual data entry. Invoices are then identified by business entity and AP processor so they can be routed for approval or supplier maintenance using enhanced AP workflows. Invoice images, stored in a central repository, are available as links in EBS for easy access.

The key benefits realized by UL, in partnership with AST, include:

- Increased efficiency in processing times and exception resolutions
- Improved visibility and elimination of processing bottlenecks
- Achievement of additional early payment discounts
- Easy viewing of invoice images due to seamless integration with E-Business Suite
- Effective revival of a previously unsuccessful project

APPLICATIONS SOFTWARE TECHNOLOGY CORPORATION

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AST Corporation services encompass all aspects of Oracle E-Business Suite Applications and Technologies, Business Intelligence/Enterprise Performance Management, Oracle Fusion Middleware, CRM and Managed Services. Our unblemished track record, combined with our Oracle Platinum partnership and our exclusive focus on Oracle software will enable you to undertake the most challenging projects with confidence.

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