



Dallas County Positions Future Growth with E-Business Suite R12

Dallas County, Dallas, TX

- Second-largest county in Texas
- Ninth-largest county in the US
- Population of 2.4 million

Oracle Technologies

- Oracle Financials
- Oracle HRMS
- Oracle Procurement
- Oracle Project Portfolio Management

Services Provided

- Performed "Like-for-Like" upgrade without loss of functionality
- Upgraded technology stack to the latest stable release
- Recommended standard system functionality to increase effectiveness
- Ensured continuity of module integration
- Reviewed custom objects for migration or elimination
- Reviewed additional functionality:
 - New Payments module
 - Advanced Collections
 - Configuration/changes needed to support CAFR
 - R12 Sub-ledger Accounting for Sheriff's Office
 - Oracle Grants and Treasury
 - Business Intelligence and Ad-Hoc reporting
 - HR process flows

"The County was very pleased to have AST as a business partner on this strategic initiative, especially in light of the AST consultants' depth of knowledge in the Oracle Applications and public sector accounting practices. The consulting experience your team brought to the County ensured we had the resources we needed to make solid decisions and were able to quickly resolve issues. In light of our experiences with this migration, it is clear that the County made the right choice in partnering with AST on this initiative."

Stanley Victrum, CIO, Dallas County

Business Needs

Dallas County had been live on Oracle E-Business Suite since 1999. The County sought to conduct an upgrade of its Oracle E-Business Suite with the Oracle Financials, HRMS, Procurement, and Project Portfolio Management applications. The County's goals were to ensure that its applications were supported, that the Oracle software was being utilized to the maximum efficiency and leverage, to eliminate customizations to the greatest extent, and realize the full potential of the latest functionalities within each of these applications. The County also sought to upgrade the technology stack to the latest stable release, and expressed an urgent deadline for the upgrade.

Services & Benefits

During Stage I of the project, AST conducted an assessment of the County's use of Oracle E-Business Suite to provide a framework for the upgrade. Opportunities were identified for process streamlining and best practice implementation. After interviews with key County users and stakeholders were conducted to understand open issues and R12 standardization opportunities, a review was provided for all County users to demonstrate the enhancements available in Release 12 that were applicable to the County's business needs, and would improve operational efficiency and incorporate best practices. Additionally, with a mandated go-live, AST placed a primary focus on ensuring the technical migration was conducted as timely and efficiently as possible.

Stage II consisted of implementing additional functionality to support CAFR reporting and other approved business functionalities identified during Stage I. During the requirements and documentation phase of Stage II, all requirements were documented and analyzed to better understand if the County's needs could be met through standard R12 functionality or via a configuration change.

The upgrade project was a great success for Dallas County, and AST was further commended by the County's CIO:

"Your staff not only hit the ground running, but they were able to ensure the project schedule was met and the County was able to achieve our business and technology project goals. Your consultants were very cooperative, were wholly competent, were thorough professionals and were always willing to go above and beyond in order to ensure our business needs were met in a timely manner."

APPLICATIONS SOFTWARE TECHNOLOGY CORPORATION

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AST Corporation services encompass all aspects of Oracle E-Business Suite Applications and Technologies, Business Intelligence/Enterprise Performance Management, Oracle Fusion Middleware, CRM and Managed Services. Our unblemished track record, combined with our Oracle Platinum partnership and our exclusive focus on Oracle software will enable you to undertake the most challenging projects with confidence.

