



# City of Tampa Implements State-of-the-Art Enterprise System

## City of Tampa, Florida

With almost 350,000 residents, the City of Tampa is the state's third largest city, located along Florida's west coast. Tampa provides a multitude of opportunities for residents to live, learn, work, and play. Major attractions in and around Tampa include: Busch Gardens, the Florida Aquarium, and Lowry Park Zoo. Beautiful recreational venues capture the city's spirit, history, and creative value.

## Oracle Technologies

- Hyperion Planning & Budgeting
- Reporting/BI Performance Management
- Financials
- Procurement/iProcurement
- Workforce Management
- Project/Grants Accounting

## Services Provided

- Implementation Services
- Interface Development
- Data Conversion
- Reports Development
- Configuration
- Change Management
- Training
- Post Production Support
- On-Demand Hosting

The City of Tampa needed to move from outdated and decentralized legacy technology to a centralized system. Especially critical was establishing protection against any loss of knowledge capital and creating city-specific best practices to govern this major investment.

## Business Needs

The City sought an Enterprise Resource Planning (ERP) system to replace out-of-date commercial and in-house developed systems. In addition, the City sought an on-line permitting system to replace the existing antiquated system. The City's major business needs were many, including:

- A single system to provide integrated real-time data
- Replacement of redundant and antiquated computer technologies
- Increased efficiency, productivity, and quality of citizen services
- Improved managerial and operational effectiveness
- Promotion of intergovernmental cooperation
- Reductions in risk and operational costs
- Maximization of human capital
- Drastic improvement of capacities for planning and budgeting

## Services & Benefits

As the foundation for its ERP system, the City of Tampa selected AST to implement Oracle Business Intelligence, E-Business Suite, and Hyperion Performance Management. The system spans these City business functionalities: business intelligence, financial accounting, reporting, budgeting, advanced procurement, human resources, payroll, and benefits administration. Through this integrated system, the City is achieving greater business efficiencies, transparency, and cost savings.

AST was selected, in part, for its successful track record, customer-centric approach and experience delivering end-to-end Oracle Hyperion and ERP projects to large municipal clients, consistently on time and on budget. AST's seasoned staff was chosen for its domain expertise and knowledge of public sector best practices, particularly in implementing an ERP system suitable for a multi-entity environment.

Additionally, AST supplied the City with an extensive and repeatable change management and training strategy; this involved the development and implementation of messaging/communications, training, and post implementation/operational support, which reduced stakeholder resistance and increased the buy-in across all affected City organizations.

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[www.astcorporation.com](http://www.astcorporation.com) | 888.278.0002 | [info@astcorporation.com](mailto:info@astcorporation.com)

AST Corporation services encompass all aspects of Oracle E-Business Suite Applications and Technologies, Business Intelligence/Enterprise Performance Management, Oracle Fusion Middleware, CRM and Managed Services. Our unblemished track record, combined with our Oracle Platinum partnership and our exclusive focus on Oracle software will enable you to undertake the most challenging projects with confidence.

