



Oracle Cloud ERP Increases Productivity and Lowers Costs at the City of Detroit

City of Detroit, MI

Detroit, incorporated in 1806, is the largest city in the Midwestern state of Michigan, with a population of 89,000. The "Motor City" is the birthplace of Motown Records and is a major port on the Detroit River.

Despite economic downturn in the city and the 2013 filing of the largest municipal bankruptcy case in U.S. history, Detroit officially ended its bankruptcy in December 2015.

Oracle Technologies

- Oracle Financials Cloud Service
 - General Ledger
 - Accounts Payable
 - Accounts Receivable
 - Fixed Assets
 - Cash Management
 - Expenses
 - Advanced Collections
 - Automated Invoice Processing
 - Financial and CAFR Reports
- Oracle Procurement Cloud Service
 - Purchasing
 - Self Service Procurement
 - Supplier Portal
 - Procurement Contracts
 - Sourcing
 - Supplier Qualification Mgmt
 - Enterprise Contract Mgmt
 - OTBI Reports
- Oracle Project Portfolio Cloud
 - Project Costing
 - Project Billing
 - Project Contracts
 - Project Control
 - Project Performance Reporting
 - Grants Cloud Service
- Oracle Planning & Budgeting Cloud
- Oracle SOA and WebLogic Suite

"We're extremely pleased today with the go-live of such a transformational project. AST did a great job of engaging and integrating with the City of Detroit's Project team throughout the project, enabling the city users to be ready Day 1 of the new system."

John Naglick, Chief Deputy CFO/Finance Director, City of Detroit

Business Needs

As a result of its bankruptcy exit criteria, the City of Detroit underwent a full functional transformation of its financial operations, including replacement of legacy financial management systems and restructuring of the City's financial functions. The objective was to return this iconic American city to a model of financial excellence and integrity.

The City's primary goals for business transformation included the following:

- Reduce System Complexity & Long-term TCO
- Implement Best Practices
- Standardize Business Processes
- Eliminate Customizations
- Improve Business System Management
- Eliminate Shadow Systems
- Retire Legacy Systems
- Improve Efficiency and Automation
- Realize a Successful Implementation

Services & Benefits

AST was selected as Oracle's highly-recommended vendor of choice for this transformation—the first large municipality in North America to implement Oracle Cloud ERP and PBCS. Oracle Cloud ERP and PBCS perform the following key business functions: Accounting/Finance, Planning & Budgeting, Procurement, and Project Portfolio Management. The software applications are hosted in the cloud, and Oracle is responsible for creating, maintaining and patching instances, and maintaining uptime based on the City's service level agreements. This allows the City to keep IT staffing levels to a minimum, as well as reduce costs, have less paper-work, greater accuracy, better navigation, and increased reporting and self-service access.

Both Cloud ERP and EPM were implemented using AST's EDM methodology, which consists of a multi-wave approach. This enabled the City to synchronize the go-live phases by functional area, increasing efficiency and reducing project risk.

In order to accommodate the use of a new and improved system for the FY 2017 operational budget process, the PBCS (EPM) solution successfully went live in October 2015 to replace the City's legacy BRASS budgeting system, and the Cloud ERP system successfully went live in March 2016.



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