

E-Business Suite Managed Services

Getting the most from your ERP.

Select Clients

- City of Burbank
- City of Hurst
- City of Modesto
- Clark County Water Reclamation District
- College of American Pathologists (CAP)
- Los Angeles Metro
- Loudon County
- Metra Rail
- National Association of Boards of Pharmacy
- Northeast Ohio Regional Sewer District
- Rhode Island Airport Corporation
- Trimet

Customer Testimonials

"AST Managed Services has been successfully supporting and enhancing our Oracle based Revenue Accounting System for the past three years."

- IT Director, Metra

"I would state without hesitation that AST's in-depth knowledge of Oracle applications combined with extensive Public Sector experience were key to the success of this project."

- Assistant IT Director, City of Burbank

Are you realizing the greatest possible benefits of your Oracle E-Business Suite (EBS) implementation? Many organizations find it challenging to maintain Oracle EBS while continuing to achieve top ROI, facing issues such as:

- Hiring and retaining top talent at an affordable price
- Providing system enhancements as requested by users
- Keeping current with patches and upgrades
- Rising above day-to-day tasks to focus on core business objectives

AST's Managed Services expertise covers the breadth of EBS and related technologies. We understand and can articulate the nuances and best solutions for each organization. Our complete EBS Support solutions include:

- Functional support for evolving business requirements, solution design, and enhancement of EBS functionality
- Technical support to resolve issues with custom or standard objects and enhance the existing footprint
- Database and Infrastructure support to keep EBS, operating systems and servers running at the recommended patch levels

Specialized. Recognized. Preferred.

AST has been effectively and proactively managing EBS systems since 2002. Our resources are experienced, professional, and Oracle-Certified. As an Oracle Platinum Partner, we can provide access to Oracle development and product information to the benefit of our clients. Our flexible Service Level Agreements (SLA) and Support Models are tailored to your organization and maximize the value of our offerings.

